CLAIMS

What is claimed is:

1. A method for scheduling and planning maintenance and service in a network-based supply chain, comprising the steps of:

(a) monitoring operation of entities selected from the group consisting of server processes, disk space, memory availability, CPU utilization, access time to a server, and a number of connections in a network-based supply chain;

(b) updating items selected from the group consisting of merchandising content, currency exchange rates, tax rates, and pricing in the network-based supply chain at predetermined intervals;

(c) synchronizing external data stored separately from the network-based supply chain with internal data stored on the network-based supply chain;

(d) managing contact information received from users of the network-based supply chain; and

(e) altering the items based on profiles of the users of the network-based supply chain.

2. A method as recited in claim 1, further comprising the step of performing load balancing services that initiate and stop processes as utilization levels vary in the network-based supply chain.

3. A method as recited in claim 1, wherein the step of managing the contact information includes tracking responses to the users of the network-based supply chain.

4. A method as recited in claim 1, wherein one of the items altered based on the profiles of the users includes price, and the price is altered to reflect a discount assigned to the user.

5. A method as recited in claim 1, wherein prior to the synchronization of the external data, a search is performed for the internal data in the network-based supply chain.

6. A computer program embodied on a computer readable medium for scheduling and planning maintenance and service in a network-based supply chain environment, comprising:

(a) a code segment that monitors operation of entities selected from the group consisting of server processes, disk space, memory availability, CPU utilization, access time to a server, and a number of connections in a network-based supply chain;

(b) a code segment that updates items selected from the group consisting of merchandising content, currency exchange rates, tax rates, and pricing in the network-based supply chain at predetermined intervals;

(c) a code segment that synchronizes external data stored separately from the network-based supply chain with internal data stored on the network-based supply chain;

(d) a code segment that manages contact information received from users of the network-based supply chain; and

(e) a code segment that alters the items based on profiles of the users of the network-based supply chain.

7. A computer program as recited in claim 6, further comprising a code segment that performs load balancing services that initiate and stop processes as utilization levels vary in the network-based supply chain.

8. A computer program as recited in claim 6, wherein the code segment that manages the contact information includes tracking responses to the users of the network-based supply chain.

9. A computer program as recited in claim 6, wherein one of the items altered based on the profiles of the users includes price, and the price is altered to reflect a discount assigned to the user.

10. A method as recited in claim 6, wherein prior to the synchronization of the external data, a search is performed for the internal data in the network-based supply chain.

11. A system for scheduling and planning maintenance and service in a network-based supply chain environment, comprising:

(a) logic that monitors operation of entities selected from the group consisting of server processes, disk space, memory availability, CPU utilization, access time to a server, and a number of connections in a network-based supply chain;

(b) logic that updates items selected from the group consisting of merchandising content, currency exchange rates, tax rates, and pricing in the network-based supply chain at predetermined intervals;

(c) logic that synchronizes external data stored separately from the network-based supply chain with internal data stored on the network-based supply chain;

(d) logic that manages contact information received from users of the network-based supply chain; and

(e) logic that alters the items based on profiles of the users of the network-based supply chain.

12. A system as recited in claim 11, further comprising logic that performs load balancing services that initiate and stop processes as utilization levels vary in the network-based supply chain.

13. A system as recited in claim 11, wherein the logic that manages the contact information includes tracking responses to the users of the network-based supply chain.

14. A system as recited in claim 11, wherein one of the items altered based on the profiles of the users includes price, and the price is altered to reflect a discount assigned to the user.

15. A system as recited in claim 11, wherein prior to the synchronization of the external data, a search is performed for the internal data in the network-based supply chain.

16. A system as recited in claim 11, wherein prior to the synchronization of the external data, a search is performed for the internal data in the network-based supply chain.